Empower Financial LLC

Payments Guide

Invoicing

At Empower Financial we use <u>Helcim</u> for invoicing and payments. Helcim is a <u>secure</u> third-party online payment processing platform.

You will receive your invoices from **Empower Financial LLC <donotreply@app.helcim.com>** (see image 1 below). Once you verify that an invoice is from the right email address, you can review your invoice by clicking on the 'Review and Pay Invoice' button. Upon clicking the button you will be taken to a website that starts with https://empower-financial-llc.myhelcim.com/ (see image 2 below).

It's good security practice to ensure the legitimacy of the email and the website before proceeding further to payments.



Payments

When you receive an invoice, there are <u>two</u> ways to pay your dues. Click on each of the options below to learn more.

- 1. <u>Zelle</u> Available with most US bank accounts. No associated fees for sending payments.
- 2. <u>Bank Account (ACH) payments</u> Only US bank accounts accepted. No associated fees for sending payments.

Regardless of which payment method you choose, rest assured that Empower Financial never requests or stores your payment information directly. All payments are handled by secure third-party systems.

Zelle

Zelle is a secure and convenient way to pay your Empower Financial invoices from your bank account. <u>Click here</u> to learn more about Zelle, and <u>check here</u> if your bank supports it. There are no fees associated with Zelle transfers. In order to send your payments through Zelle, please scan the QR code below:



Or, you can use the following contact details to send through Zelle manually.

Zelle I.D	zellepayempower@gmail.com
Zelle Contact Name	EMPOWER FINANCIAL LLC

Important: Please copy and paste Zelle ID (email) to avoid typos when adding Zelle contacts manually.

Bank Account (ACH) Payments through Helcim

You can make an ACH (bank account) payment by selecting the 'ACH Payment' option. After entering all the relevant details of your bank account, you need to accept the PAD (Pre-Authorized Debit) agreement and click on 'Process Payment'. It might take up to 3 business days for your payment to be processed.

	Account #	(?)
Account holder name		
Account type Checking	Personal/Business Personal	\sim

CONTACT INFORMATION

Street address	
Country United States	State/Province
City	ZIP code
Email address	



I authorize my bank account to be used for payment and agree to the PAD Agreement